COLD THERAPY MACHINE
USER MANUAL



OVERVIEW

This manual explains how to set up, operate, drain, clean, and store your Moolan Cold Therapy Machine. Read all safety information before first use and keep this manual for future reference.

WHAT'S INCLUDED

Item	Qty
Ice Bucket	1
Hose	1
Water Pump	1
Universal Cold Therapy Pad	1
Shoulder Strap	1
Adjustable Straps	3
Remote Control	1
Adapter	1
Manual	1

WARRANTY

If you encounter any issues during use, please contact our customer service for assistance.

Warranty Policy	1-year warranty
After-sales Email	service@msmoolan.com

This warranty excludes normal wear and tear, commercial use, unauthorized modification or repair,misuse, accidents, shipping damage, and use contrary to the manufacturer's instructions. Products with removed or altered serial numbers are not covered.

USAGE TIPS

Use Only as Directed
This device must be used under a healthcare provider's supervision. Patients must be evaluated for contraindications, risks, and medical history.

Risk of Cold Injury
Always place an insulation layer (e.g., cloth barrier) between the pad and skin.Do not apply the cold pad directly to bare skin.

Do Not Use on Open or Bleeding Skin
Therapy pad is non-sterile. Avoid use on open wounds or post-surgical areas without sterile dressings.

Monitor Skin Frequently
Follow your provider's instructions for regular skin checks under the pad to prevent cold-related injuries.

Discontinue If Reaction Occurs
Stop use and consult your healthcare provider if you experience:

- Increased pain or swelling
- Burning, itching, or blistering
- Skin discoloration or bruising
- Any unexpected or worsening symptoms

Insulation Layer Must Remain Dry
If the insulation layer gets wet, replace it immediately. Moisture may reduce skin temperature beyond safe limits.

Securing the Pad
Place the fabric side of the therapy pad outward. Use the elastic Velcro straps to secure comfortably.Do not overtighten. Avoid pinching the tube or restricting water flow.

Ensure Water Flow
Make sure tubing is free of kinks or bends to maintain proper circulation.

PREPARATION

Step 1:



Add ice packs or ice to the insulated bucket.

Step 2:



Pour cold water into the bucket.

Step 3:



Place the water pump into the bucket.

Note: The pump must remain fully submerged during operation. Do not run the pump dry.

Step 4:



Close the zipper lid.

Note: Make sure the remote control port on the hose remains exposed outside the bucket.

Step 5:



Connect the remote control and power adapter, then plug the adapter into a power outlet.

FAQS

1）**The product won't turn on:**
1）Try a different power outlet. If it still doesn't work, contact us for assistance.

2）**Water leakage from the water tank/hose/water bag during use:**
Turn off the device immediately to avoid safety hazards. Take photos of the issue and contact us.

3）**Water on the outer wall of the water tank after use:**
If no leakage was found during use, the water is from pouring out after use.Place it in a cool, ventilated area to air dry naturally.

4）**Auto-shuts off after a short time, works again when restarted but shuts off quickly:**
Check if the power cord is fully plugged in. Ensure all connections between the adapter, controller, and water pump are secure (no loose connections).Re-fasten all joints. If the problem persists, contact us.

5）**Can hear the water pump buzzing but the water bag is empty:**
Check for severe kinks in the hoses or connections, which may block waterflow. Adjust the kinked parts. If the water bag is still empty, contact us.

6）**Device runs normally but the water bag has little water and low water pressure:**
Besides following Q&A 5:
1.Low gear means lower power and smaller water flow-try a higher gear.
2.The water bag can only be used below 75 inches. Water flow decreaseswith height, which is normal.

CLEANING

Cleaning After Each Use

- Turn off the unit and unplug the power adapter before cleaning.
- Empty all ice and water from the bucket.
- Refill the bucket with clean water. Make sure the pump is fully submerged.
- Run the unit for 1–2 minutes to flush clean water through the hose and therapy pad.
- Turn off the unit, unplug the adapter, and empty the bucket again.
- Lift the therapy pad and hose to help residual water return to the bucket.
- Gently press the therapy pad from the far end toward the hose to remove remaining water. Do not twist, fold sharply, or squeeze forcefully.
- Wipe the bucket liner and connectors with a clean dry cloth.
- Leave the lid open and allow all parts to air dry completely before storage.

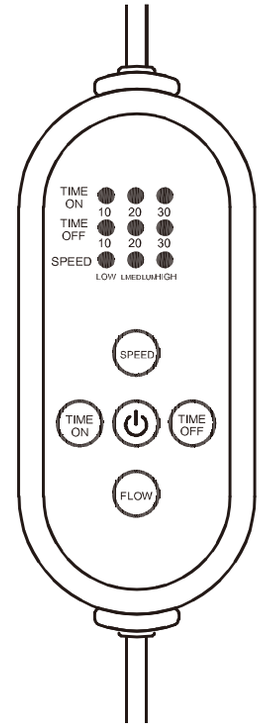
Do Not Use

Do not use bleach, alcohol, solvents, abrasive cleaners, soaps, salts, or corrosive cleaning agents unless approved by the manufacturer. Do not immerse the power adapter, remote control, or electrical connectors in water.

STORAGE

Before storing the unit for more than one week, flush the system with clean water and drain the bucket, hose, pump, and therapy pad as completely as possible. Keep the lid open and allow the unit to air dry for at least 24 hours. Store the unit in a cool, dry, well-ventilated area. Do not store the product with water inside. Do not place heavy objects on the therapy pad or sharply bend the hose.

SETTING UP



“ ⏻ ”	Long press to power on/off.
“ TIME ON TIME OFF ”	Adjust the duration of each on/off cycle.When the device is turned on, the defaulton and off time is 10 minutes each (worksfor 10 minutes, stops for 10 minutes, and repeats). Press TIME ON and TIME OFF to adjust the single working and stopping duration in cycle mode.
“ FLOW ”	After turning on the device, press the FLOW key to switch to continuous working mode.The device will work non-stop without cycling. For safety, it will automatically shut down after 30 minutes to prevent cold burns.
“ SPEED ”	Short press this key to adjust the flow rate in any mode. The faster the flow, the colder you will feel.

COMMON APPLICATION AREAS

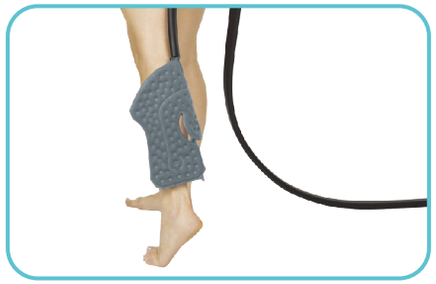
The cold therapy pad is suitable to be used on the following areas:

1. Ankle





2. Calf





3.Knee





4.Quad





5. Hip





6. Shoulder





7.Elbow





8. Bicep



